

2022 WICPA SCHOOL DISTRICT AUDIT CONFERENCE

YOUR SOURCE FOR KEY UPDATES & INSIGHTS ON TIMELY ISSUES

TUESDAY, MAY 24
KALAHARI RESORT & CONVENTION CENTER
& WICPA CPE LIVESTREAM



2022 WICPA SCHOOL DISTRICT AUDIT CONFERENCE

MATERIALS AT A GLANCE

The following materials are from the morning sessions of the 2022 WICPA School District Audit Conference held on Tuesday, May 24, including:

- DPI Update
- Cybersecurity Threats, Trends & Strategies

VIEW THOUSANDS OF ADDITIONAL IN-PERSON AND
ONLINE CPE OPPORTUNITIES AT [WICPA.ORG/CPECATALOG](https://wicpa.org/cpecatalog)

UPCOMING WICPA CONFERENCES

YOUR SOURCE FOR KEY UPDATES
& INSIGHTS ON TIMELY ISSUES



NETWORK



LEARN



IMPLEMENT



SUCCEED

SAVE THE DATE!

Business & Industry Fall Conference

Tuesday, Sept. 13
Brookfield Conference Center, Brookfield

Wednesday, Oct. 26
Glacier Canyon Lodge, Wisconsin Dells

Not-for-Profit Accounting Conference

Tuesday, Sept. 20
Brookfield Conference Center, Brookfield

Tax Conference

Thursday, Nov. 3 - Friday, Nov. 4
Brookfield Conference Center, Brookfield

Accounting & Auditing Conference

Wednesday, Nov. 16
Brookfield Conference Center, Brookfield

Accounting Technology Conference

Thursday, Dec. 8
Brookfield Conference Center, Brookfield



WICPA members save up to \$150 on registration!

Registration opens approximately eight weeks prior to a conference. View conferences currently open for registration at wicpa.org/conferences.

2022 WICPA GOLF OUTING

FRIDAY, SEPT. 16 – Ironwood Golf Course, Sussex



SCHEDULE

8:30 a.m.
Registration & Breakfast

9:00 a.m.
Practice Greens
& Driving Range

10:00 a.m.
Shotgun Start

144 PERSON LIMIT

4-Person Scramble
\$90 per Golfer
\$360 for Foursome

HOLE & EVENT PRIZES

\$500 Inside the Circle Contest
\$500+ in Individual Awards
\$500+ in Team Awards

REGISTRATION INCLUDES

18 Holes of Golf With Cart
Practice Greens & Driving Range
Continental Breakfast & Lunch
Beverage Vouchers
Hole & Event Prizes
Entry in the Raffle Drawings
Awards Reception & Appetizers

For more information and to register, visit wicpa.org/GolfOuting.



CONNECT



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As a WICPA member, you already have a profile on WICPA Connect.

Simply go to wicpa.org/connect and sign in using your existing website login information.

8:10 – 9:35 a.m.

DPI Update

Olivia Bernitt, *School Finance Auditor, Wisconsin Department of Public Instruction*

DPI Update

School District Audit Conference

Olivia Bernitt
School Finance Auditor
May 24, 2022



DPI Update Agenda

- Audit Manual & Program Updates
- GAAP to Regulatory Departures
- Community Programs and Services
- Annual Report Review Process
- GASB 87
- WISEdata Finance/WiSFIP
- Common Audit Findings
- Due Dates

AUDIT MANUAL & PROGRAM UPDATES

Audit Manual

- Previously was multiple webpages. Updated in FY21 to be one webpage with all programs compiled into one document
- <https://dpi.wi.gov/sfs/finances/auditors/overview>

Why Update?

- **Aggregated information from multiple webpages into one document.**
 - Simplify
 - Increase understandability
 - Increase consistency among auditors

Revisions

- **The new document supersedes the previous Wisconsin School District Audit Manual which included all information included on the previous webpages:**
 - Audit Requirements
 - Audit Manual Index
 - Audit Programs
 - Auditor Listserv

Audit Manual Overview

- **Section 1: General Information**
- **Section 2: Compliance Requirements for the DPI Programs**
- **Section 3: Additional School District Required Procedures**
- **Section 4: Illustrative Examples**
- **Section 5: Other Guidance and Instructions**

Audit Manual Overview

- **Dual-purpose document**
 - DPI appendix to the State Single Audit Guidelines
 - Establishes auditing and program-specific compliance requirements for WI Public School Districts, CESAs, CCDEBs, and independently authorized charter schools that receive funding from the DPI but do not meet the single audit federal expenditure threshold.

Updates – State Major Program Determination

- **Audits in accordance with SSAG**
 - Risk-based approach outlined in SSAG Section 3.4 applied to all state funding to identify state major programs.
- **Audits in accordance with WI School District Audit Manual**
 - Risk-based approach outlined in SSAG Section 3.4 should be applied to the DPI funding to identify state major programs.

SSAG Main Doc, Section 3.4

- **The auditor shall apply the risk-based approach from the Uniform Guidance to identify which programs will be tested as state major programs, with the following modifications:**
 - Consider prior audit experience with state programs when assessing whether the auditee is a low-risk agency for purposes of the percentage-of-coverage rule for state programs.
 - The threshold for Type A programs is \$250,000.
 - The threshold for Type B programs is \$62,500.

SSAG Main Doc, Section 3.4

- **... with the following modifications:**
 - The agency may designate state or federal pass-through programs to be automatically considered to be Type A state programs, and these programs are tested as state major unless the auditor assesses them to be low-risk, but at least once every three years. In addition, granting agencies may designate programs to be state major, so that these programs are always tested when the auditee has the programs. Programs that are state funded that had less than \$25,000 in expenditures should not be treated as state major programs unless they are needed to satisfy the percent-of-coverage threshold for state programs.

SSAG Main Doc, Section 3.4

- **... with the following modifications:**
 - Workpaper documentation should include, for each program: the name of the program, the amounts of expenditures, whether the program is Type A or Type B, the factors considered in the risk assessment, the auditor's assessment of the risk for each factor, and the overall assessment of risk. The workpapers should also show how risk is reflected in the testing for high-risk programs.
 - For a low-risk agency, if current year significant deficiencies, material weaknesses, or material noncompliance indicates the potential for a system-wide problem, the auditor needs to expand testing to cover 40% of state program expenditures, i.e. no longer consider the agency to be low risk.

General Aids Clarification

- General Aids program covers multiple state identifying numbers.
 - 255.201, 255.203, 255.204, 255.205 and 255.926
- Considered a cluster when determining state major programs.
- The General Aids Audit Program is used to perform audit procedures for all state IDs within the cluster.
- All State IDs within the General Aids Cluster that are applicable to the auditee should be included on the Schedule of Findings and Questioned Costs.

State Special Education Program Updates

- **Changed from Designated Type A to Designated Major**
- **Still has 2 Parts**
 - Part 1: No Valid License Testing portion. Same as previous year.
 - Part 2: Additional Compliance Requirements and Audit procedures.

State Special Education Program Updates

- **Part 1: Required every year State Special Education is determined to be Major.**
 - Every year, as DPI has designated the program major.
- **Part 2: Required at least once every three years and/or when the program is not considered low-risk.**
 - A risk assessment of the program must be completed every year to determine if Part 2 Compliance requirements are required.

State Special Education Program Updates

- **Background Section of audit program includes a risk assessment that may be used to determine and document when Part 2 needs to be completed.**
 - Uses risk assessment based on Uniform Grant Guidance Type A program risk assessment.

State Special Education Program Updates

- **Previous Part 3 Audit Program REMOVED.**
- **Part 2 or 3 was used depending on dollar threshold of aid.**
- **Use Part 2 when considered necessary under requirements of program for all State Special Education funds.**

Partial Audit Programs

- **Removed**
 - General Aids partial audit program for auditees receiving less than \$25,000 was removed.
 - Pupil Transportation partial audit program for auditees without a State Single Audit and receiving less than \$62,500 was removed.
 - Part 3 of State Special Ed as previously discussed
- **Use same audit program regardless of dollar amount.**

Pupil Activity Account Audit Program

- **DPI required audit program removed.**
- **Auditor responsibility to review internal controls, assess risk, and determine appropriate testing.**
- **GASB Statement 84 implementation**
 - Many districts moved funds to governmental funds.
 - Internal controls may or may not have changed from pre-GASB Statement 84.
- **Schedule of Changes in Agency Assets and Liabilities NOT REQUIRED**

FS Due Date and Reporting Package

- **Audited Financial Statement Due Date**
 - December 15th of each year.
- **Reporting Package**
 - All documents should be unencrypted, unlocked and in a text-searchable PDF format.
 - All documents in Section 1.7 should be included.



**Items to Clarify/Update in the Wisconsin
School District Audit Manual?**



**GAAP TO
REGULATORY DEPARTURES**



GAAP to Regulatory Departures

- Auditor submits PI-1506-AC and PI-1506-FB no later than the last Friday before September 15th.
- District submits the PI-1505 no later than the following Friday.
- These three reports must match.

GAAP to Regulatory Departures

- The DPI reports should be in accordance with modified accrual GAAP except for DPI specified regulatory departures.
- Expect the PI-1506-FB to show GAAP to regulatory departure.

Review Answers

Account	Description	2018 Annual Report	Fund Statements Fund Balance (GAAP)	Regulatory Fund Balance (DPI)	Variance
10B-900000-002	Total Fund Balance	22,486,735.42	22,486,735.42	22,486,735.42	0.00
21B-900000-002	Total Fund Balance	152,472.95	152,472.95	152,472.95	0.00
39B-900000-002	Total Fund Balance	67,191.87	1,964,484.87	67,191.87	0.00

- PI-1506-AC also reports the regulatory balances as it must tie to the District's PI-1505.

GAAP to Regulatory Departures

Current DPI approved GAAP to regulatory departures:

- For regulatory purposes, districts are allowed to record bid premiums in excess of the current year debt service payments for the issue generating the bid premium as a liability in account 816900 in the year of receipt. The bid premium must be recognized in Source 968 in the subsequent year.
- For regulatory purposes, Districts may consider cash transfers to sinking funds as debt expenditures in the year of the transfer only for Q-Bonds issued from 2008 to 2011.

GAAP to Regulatory Departures

Current DPI approved GAAP to regulatory departures:

- For regulatory purposes, grant revenue from the DPI received after the period of availability must be recorded as revenue in the fiscal year of the audit rather than a deferred inflow of resources.
- Districts currently reporting HRA benefits in the general fund on the annual report, but as a fiduciary activity on the financial statements will be allowed to continue this reporting for FY22. For FY23, if the benefit is determined to be fiduciary, it should be reported as fiduciary on the financial statements and in the appropriate WUFAR compliant fiduciary fund on the annual report.

GAAP to Regulatory Departures

Current DPI approved GAAP to regulatory departures:

- Unique accounting circumstances discussed and approved by the DPI. Please contact a School Financial Services Team Auditor prior to reporting GAAP to Regulatory Departures not included on the list.

GAAP to Regulatory Departures

Previous DPI approved GAAP to regulatory departures:

- Unrealized gains and losses were not allowable account combinations in the governmental funds in the WUFAR. For regulatory purposes, the districts would record a departure for not recording governmental funds unrealized gains and losses.
- **The account combinations have been added for FY22. Therefore, this will no longer be an approved difference.**

COMMUNITY PROGRAMS AND SERVICES

Community Programs and Services

- Each function, program or service operated by a school district is a part of the district's general school operations (normally Fund 10 costs)
 - Unless documented to be part of the school board's established community programs or services offered under Wis. Stat. 120.13(19)



<https://dpi.wi.gov/sfs/finances/fund-info/community-service/overview>

Fund 80 Program or Service Cost

- State law defines eligible community programs and services and WUFAR establishes the Community Service Fund 80. In addition, PI 80 has been created to define ineligible Fund 80 costs.
- State law specifies: *Costs associated with community programs and services shall not be included in the school district's shared cost under [s. 121.07 \(6\)](#).*

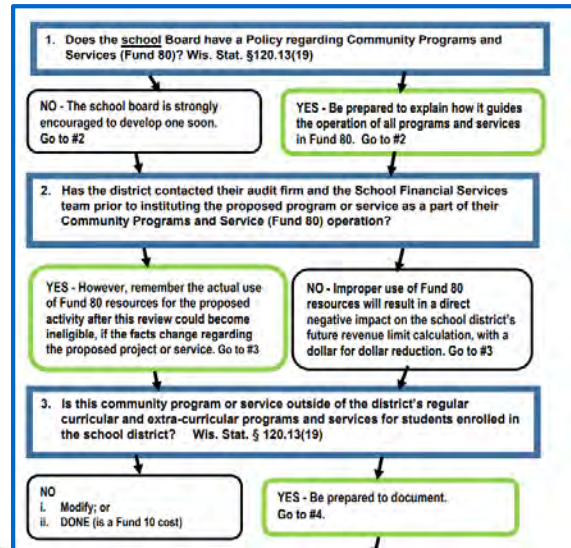
Fund 80 Program or Service Cost

- The program or service offered by the school board is either a school cost (Fund 10) or a community program or service cost (Fund 80)
 - Staff can be jointly funded, but job duties distinct and separate
- Costs must be the actual, additional cost to operate community programs and services



Decision Tree for Community Programs

- Tool to ask and answer 10 questions when reviewing community programs and services expenditures eligibility
- <https://dpi.wi.gov/sites/default/files/imce/sfs/pdf/Final-Decision-Tree-for-Potential-Fund-80-03-2019.pdf>



Reporting Ineligible F80 Costs

- Report ineligible expenditures identified by the auditor on the PI-1506-AC
- Do not report expenditures that have been reclassified prior to filing the PI-1506-AC
- Report ineligible expenditures identified on the PI-1506-AC in the Schedule of Findings and Questioned Costs in the Financial Statements


Community Program and Services		
	District Entry	Auditor Entry
Was the Community Programs and Services Audited?		Yes
Has the auditor identified findings, comments, or errors in testing related to community programs and services?		No
If the auditor has identified any ineligible expenditures, please enter the amount here.	0.00	0.00
-- If Yes --		
You are required to send an email with a description of the findings, comments, or errors in testing including the related amounts.		



ANNUAL REPORT & FINANCIAL STATEMENT REVIEW ITEMS



DPI Process of Review

- **The PI-1505-AC is due by the districts.**
 - **Approved by DPI, the PI-1506-AC opens**
 - **After PI-1505-AC approval, no changes can be made**
 - This may cause variances.
- 

DPI Process of Review

- The PI-1506-AC is pre-populated with the data the district submitted in the PI-1505-AC.
- Auditors are required to review the amounts entered and amend any data that does not match their records.
- The PI-1506-FB must be completed prior to the submission of the PI-1506-AC.

DPI Process of Review

- PI-1506-AC report is not approved by DPI until the Annual Report is error free.
- Once this is approved, DPI will need to be contacted to reopen the report if necessary.
- The PI-1506 AC must be approved by DPI prior to the submission of the PI-1505 Annual Report.

Financial Statement Review

- During our review of the financial statements, we tie out the amounts in the Fund Statements Fund Balance column in the PI-1506-FB.
- The district and auditor will be contacted for variances. Changes may need to occur.

Financial Statement Review

- Common causes for differences between the audited financial statements and PI-1506-FB:
 - Entries made by district not reported to auditors,
 - Entries made by auditors not reported to districts, and
 - Immaterial changes found during our review of the annual report.

Reporting Late Changes

- All reports are closed for the October 15th Aid Certification from approximately October 1st to October 15th.
- The Annual Report and any unapproved reports reopen for necessary changes after October 15th.
- The Annual Report remains open until the DPI audit process is complete.

Reporting Late Changes

- District or auditor entries made after the original submissions are required to be made to the PI-1505.

Reporting Late Changes

- District or auditor entries made after the original submissions may have an impact on the PI-1506-AC/FB reports.
- DPI will need to be contacted to open the PI-1506 AC report.
- Prior to resubmission of the PI-1505 annual report, DPI will need to reapprove the PI-1506 AC.

GASB 87 Leases

GASB 87

- **Effective for FY22**
- **Clarifies accounting and financial reporting for leases.**
- **Must be applied to existing leases as well as new leases.**

GASB 87

- **Districts should be aware of this implementation and should be compiling all contracts.**
- **Has been communicated by auditors**

GASB 87 WUFAR

- New WUFAR codes were added related to GASB 87
- Summary and Sample transactions posted

<https://dpi.wi.gov/sfs/finances/wufar/overview>

GASB 87 Resources

- GASB Statement No. 87, Leases

<https://www.gasb.org/page/ShowDocument?path=GASBS87.pdf&acceptedDisclaimer=true&title=GASB+Statement+No.+87%2C+Leases&Submit=>

- GASB Implementation Guide No. 2019-3, Leases

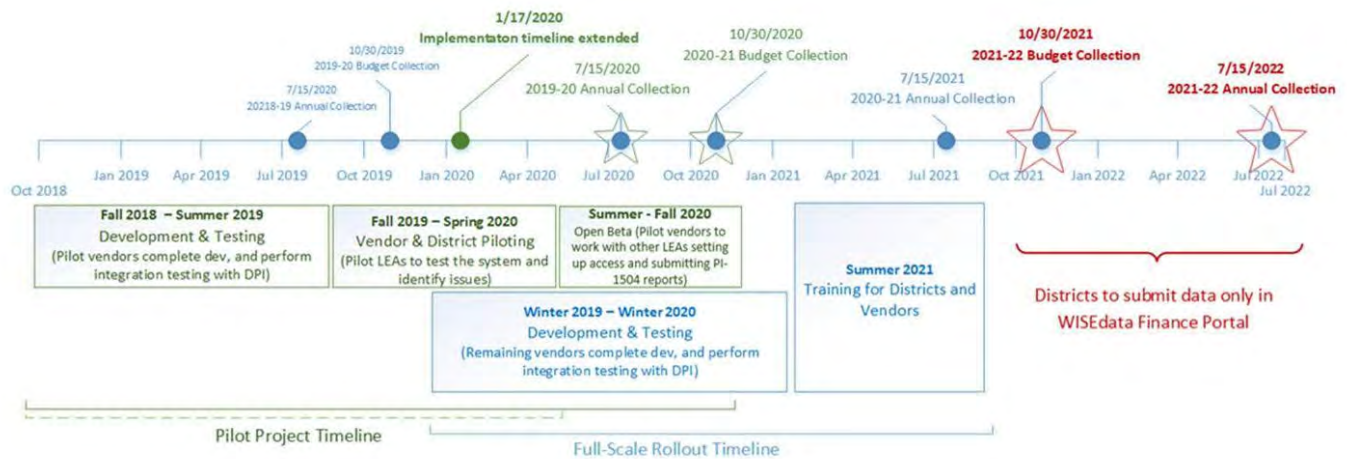
<https://www.gasb.org/page/ShowDocument?path=Implementation%2520Guide%25202019-3%CE%93%C3%87%C3%B6Leases.pdf&acceptedDisclaimer=true&title=Implementation+Guide+No.+2019-3%2C+Leases&Submit=>

WISEdata Finance/WiSFiP

What is WISEdata Finance?

- **New financial data reporting system**
- **Financial data is sent directly to DPI from District's financial system.**
- **SFS additional reporting in Wisconsin School Finance Portal (WiSFiP)**

WISEdata Finance Timeline



Current PI-1504/PI-1505 Budget & Annual Reports are still required for 2020-21 reporting.

UPDATED WISEdata Finance Timeline

- Districts will be dual reporting for the FY22 Annual Report.
- Budget report was all in WDF, no PI-1504 for FY22

Why WISEdata Finance?

- Eliminate the manual part of financial reporting
- Better consistency with DPI and local accounts side by side
- Easier reporting compliance (CRDC, ESSA School Level, PI-1504/1505, etc.)

How Does WISEdata Finance Work?

1. Vendors pull the current WUFAR Chart of Accounts from DPI
2. District pushes a crosswalk between local COA and WUFAR to DPI
3. District pushes budgets & YTD actuals by account to DPI

What Does This Mean For Districts?

1. Coding must be correct

- Vendors will pull the current WUFAR chart of accounts directly from the system
- Incorrect accounts will be rejected

What Does This Mean For Districts?

2. “Fixing the report” means fixing accounting software

- No manual data entry as in current SAFR
- Books aren't truly closed until the audit and DPI review process is complete (generally March)

What Does This Mean For Districts?

- Plan now to get software updated and books in order.
- Districts have been uploading their data into WDF for both the budget and FY22 data.

Next Steps: WiSFIP


- WiSFIP is in the process of being implemented.
- Will pull data from WDF and be used for the “annual report”.
- This is where the reports similar to the PI-1506-AC and the PI-1506-FB will likely be.

Next Steps: WiSFIP


- Auditor reports have yet to be developed.
- Any feedback on the current reports or what you would like to see?

COMMON AUDIT FINDINGS

2020-21 Federal Audit Findings

- **24 Child Nutrition Cluster**
 - 16 of those related to Procurement, Suspension and Debarment
 - **7 ESSER/GEER**
 - **2 Special Education Cluster**
 - 1 of those related to Procurement, Suspension and Debarment
- 

2020-21 State Audit Findings

- **54 Pupil Transportation Aid**
 - **33 Special Education and School Age Parents**
 - **1 General Aids Cluster**
 - **1 Bilingual Bicultural Aid**
- 

2020-21 Financial Statement Findings

- **Financial Statement Preparation**
 - 292 Findings
- **Segregation of Duties**
 - 246 Findings
- **Material Audit Adjustments**
 - 103 Findings

2020-21 Financial Statement Findings

- **Cash Reconciliation**
 - 14 Findings
- **SEFA Preparation**
 - 22 Financial Statement Findings

DUE DATES

Report Due Dates – District Reports

<u>PI # / Report Title</u>	<u>Open Date</u>	<u>Due Date</u>
PI-1505 AC Aid Certification	7/11/2022	8/26/2022
PI-1505 Annual Report	7/11/2022	9/16/2022
PI-1505 SE Special Ed Annual	7/11/2022	9/16/2022
School Level Annual Report	7/11/2022	9/30/2022

Report Due Dates – Auditor Reports

<u>PI # / Report Title</u>	<u>Open Date</u>	<u>Due Date</u>
PI-1506 AC AUDITOR Aid Certification	7/11/2022	9/9/2022
PI-1506 FB AUDITOR Ending Fund Balance	7/11/2022	9/9/2022
No Valid License/Questioned Cost Reporting	7/11/2022	9/16/2022
Financial Statements	7/1/2022	12/15/2022

Financial Statement Submission

- Submit by email to dpiauditreports@dpi.wi.gov
- Please include the following:
 - Audited Financial Statements
 - Single Audits Reports, if issued separately
 - Corrective Actions Plans, if applicable
 - Communication with Those Charged with Governance when “Other Matters” are included
 - Management Letters, if applicable
- **DO NOT** send Data Collection Forms to DPI

Timely Reporting to DPI Impacts Us All

- Late submission of SAFR reports
- Late submission of audited financial statements
- Late submission of Actuarial studies

Audit Requirements

Overview



The Department of Public Instruction has the statutory responsibility to prescribe financial and membership audit requirements (s.120.14 Wisconsin Statutes) for Wisconsin school districts. In fulfilling this responsibility, DPI cooperates closely with school district officials and the independent auditors contracted by each school district.

Peer Review Letters

- Peer review letters
 - SFS team reviews firm peer review letters
 - Please send any updated peer review letters as soon as available
 - DPIauditreports@dpi.wi.gov

Questions? Comments?



Subscribe to [Auditor Listserv](#)

Contact Information

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General Contact Information

<https://dpi.wi.gov/sfs>

DPIfin@dpi.wi.gov

608-267-9114

9:50 – 11:30 a.m.

Cybersecurity Threats, Trends & Strategies

Mark Scholl, MCSE, CISA, CISSP CEH, *Principal, Wipfli LLP*

Cybersecurity Hot Topics

The Latest Trends

May 24, 2022

wipfli.com

WIPFLI

Contact information



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Certified Ethical Hacker (CEH)
Certified Information Systems Auditor (CISA)
Certified Information Systems Security
Professional (CISSP)
Microsoft Certified Systems Engineer (MCSE)

Agenda:

- Cybersecurity Trends
- Case Study
- Risk Management
- Resources

WIPFLI

Cybersecurity Trends

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Cybersecurity threats and trends – Threat actors

2021 Verizon Cyber Espionage Report

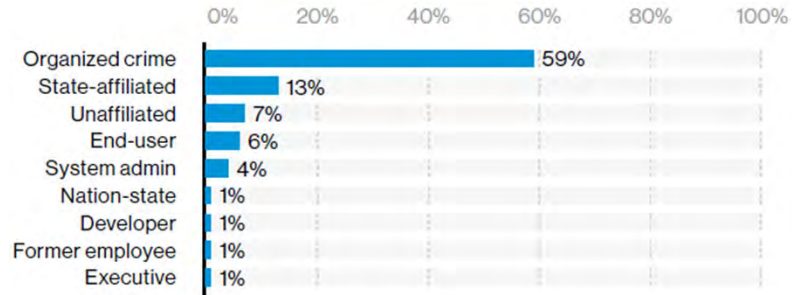


Figure #35: Actor varieties within all breaches (2014-2020 DBIR; n=9,077)

Cybersecurity threats and trends – State sponsored



Challenges for law enforcement

- Anonymity
 - ▶ Originating IP address is difficult to track
 - ▶ Dark web users do not use nicknames, usernames, or email addresses from surface web
- Jurisdictional
 - ▶ Extradition rights
 - ▶ Digital crime continues to evolve
- Money trail
 - ▶ Cryptocurrencies



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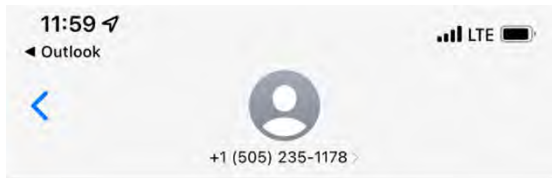
Phishing types

- SMS phishing (smishing)
 - ▶ Phishing attack conducted using SMS (text message) on mobile devices
- Vishing
 - ▶ Conducted by phone or voice messages – voice phishing
 - ▶ Robo calls
 - ▶ Increase in fraudulent calls to call centers
- Email phishing
 - ▶ Act of sending emails where an attacker masquerades as a reputable entity

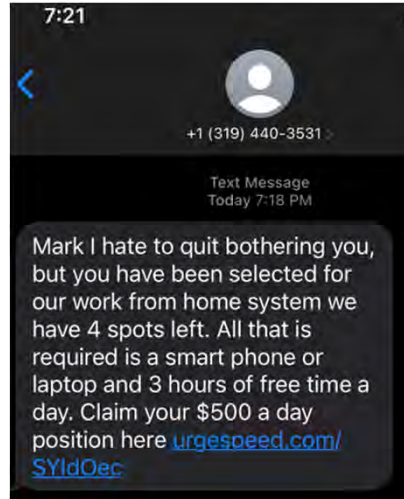
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SMS phishing (smishing) example



WOW Mark today we are hirng and we need to hire 5 more to work from home. \$500/day paid daily on Venmo!

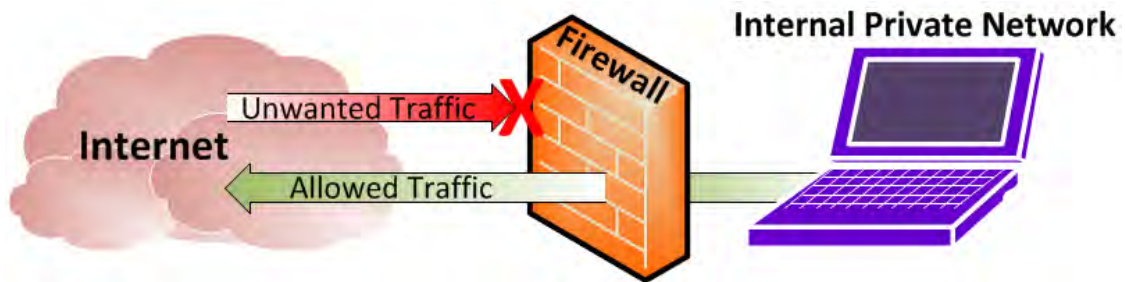


Cybersecurity threats and trends – Email scam types



- Email scams are the attack vector!!!
 - ▶ Deliver malicious software
 - Ransomware
 - Backdoors
 - Keyloggers
 - ▶ Account takeover
 - ▶ Business email compromise (BEC)
 - ▶ Extortion

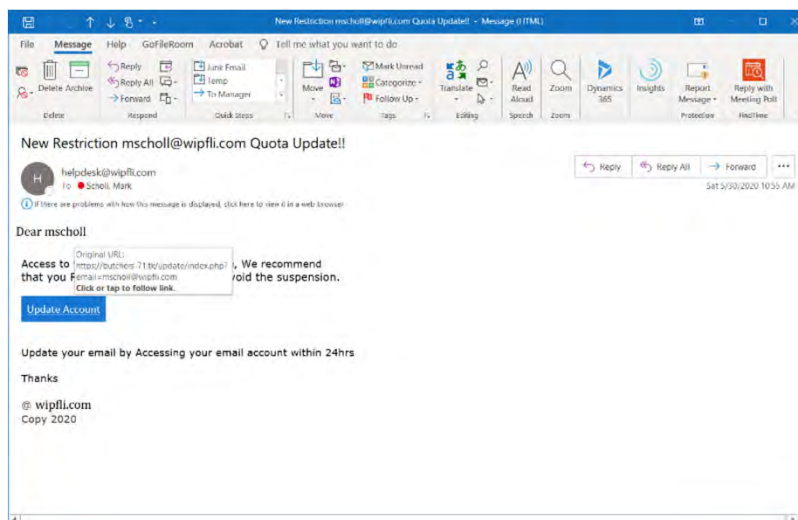
Client-side vulnerability – Email scams



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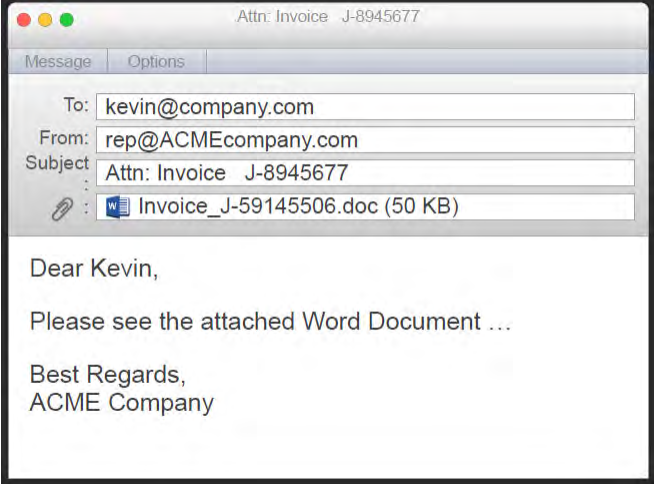
Email phishing example – Password stealing



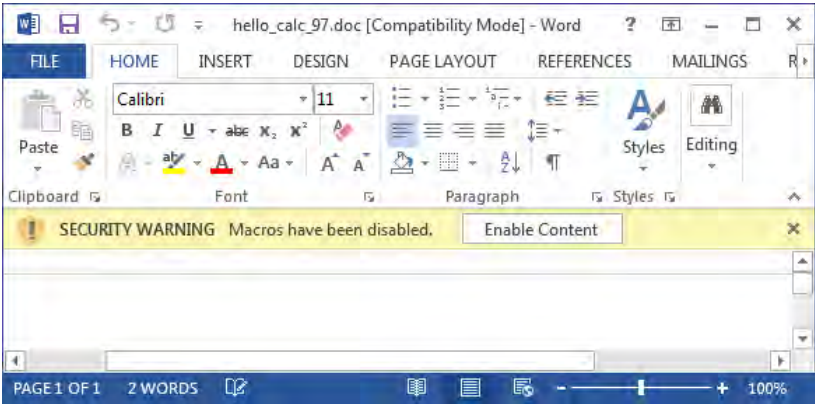
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Cyber Threat Trends – Macro Malware



Cyber Threat Trends – Macro Malware



Cybersecurity trends – Business email compromise (BEC)

- Attacker targets CxO or business owner; attacker gains access to victim's email account or uses a "look-alike" domain to send a message tricking an employee into performing a wire transfer or other identity scam

- ▶ Fraudulent wire transfer
- ▶ Payroll diversion
- ▶ Gift card scam
- ▶ Tech support scam
- ▶ W-2 scams



Business email compromise

From: [REDACTED]
Date: March 23, 2016 at 10:25:39 AM CDT
To: [REDACTED]
Subject: Wire Payment



Mark,

Are you in the office? I'm in a contract meeting til 5pm and i need you to take care of an invoice payment before the cutoff time today.

I'm very busy, Email me.

[REDACTED]
Chairman Emeritus

[REDACTED]
Phone [REDACTED]

Fax [REDACTED]
[REDACTED]

Supply chain attacks

- Emerging threat that targets software developers and suppliers
- Outside partner or provider with access to your system is infiltrated
 - ▶ **Process of infecting legitimate applications**
 - Accessing and modifying source code
 - Typically installed through application updates
 - ▶ **Examples**
 - SolarWinds attack
 - Kaseya
 - Log4j
 - Open-source software libraries



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Internet of Things (IoT)

- All things physical connected to the Internet
 - ▶ **Estimated 31 billion devices connected to the Internet**
- New platforms create new cyber attack opportunities
 - ▶ **Smart home devices (e.g., security systems, thermostats, lighting)**
 - ▶ **Embedded devices (e.g., DVRs, smart TVs, webcams, wireless access points, digital assistants, smartphones, printers, routers)**
 - ▶ **Automobiles, robotics, cloud pets, vacuum cleaners, medical devices**
 - ▶ **Electronic signs, HVAC**

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Evolution of ransomware – Dual threat

- Encrypt organization's data and require ransom to be paid for encryption key
 - ▶ Backup for recovery as a reactive control
- Name and shame
 - ▶ Threat of leaking the organization's data on the internet
- Average downtime of a ransomware attack is 19 days
- Extortion demands have drastically increased – many are demanding six-figure sums to release the data

Evolution of ransomware – Dual threat

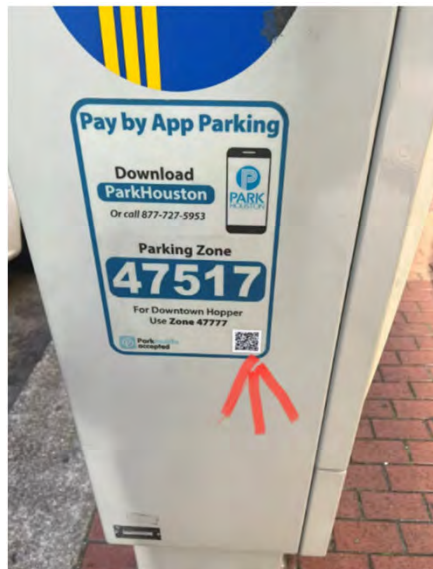


Crimeware-as-a-Service (CaaS)

- Cyber services for hire
 - ▶ Malicious code (Keylogger, ransomware, remote access)
 - ▶ Exploit kits
 - ▶ Distributed denial of service attacks
 - ▶ Email hacking
 - ▶ Social media account hacking

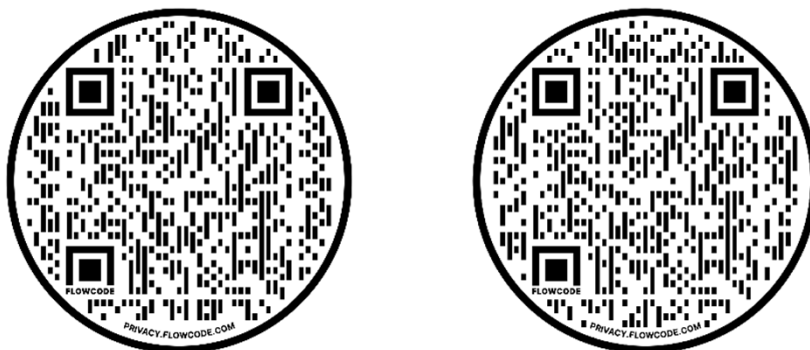


QR code phishing



QR code phishing

- One is good and one is bad... Do you know the difference?



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QR code phishing

- Treat them the same way as links in emails.
 - ▶ Is it taking you to a website you were expecting? Does it look as it should?
 - ▶ Use a clean browser and type in the web address manually before logging in or making a payment
- Think before you scan. Is it a sticker? Is it in an email?
- A password manager can be helpful to spot websites that do not represent the legitimate site.
- Use QR code scanning apps that filter phishing sites.

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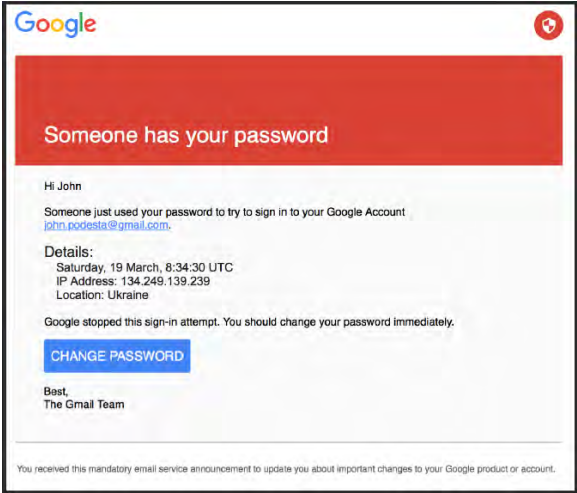


Case Study

Credential Harvesting

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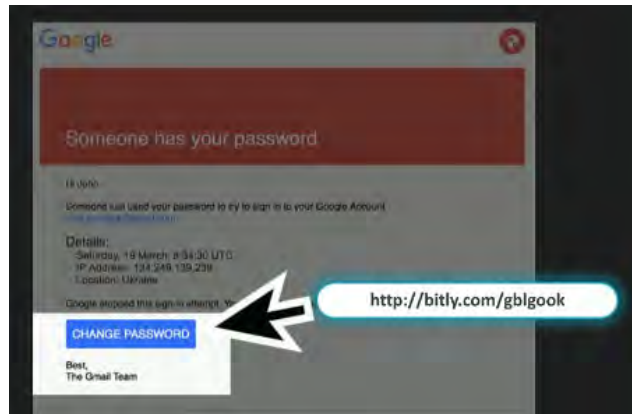
Case study – Targeted phishing attack



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Case study – Targeted phishing attack

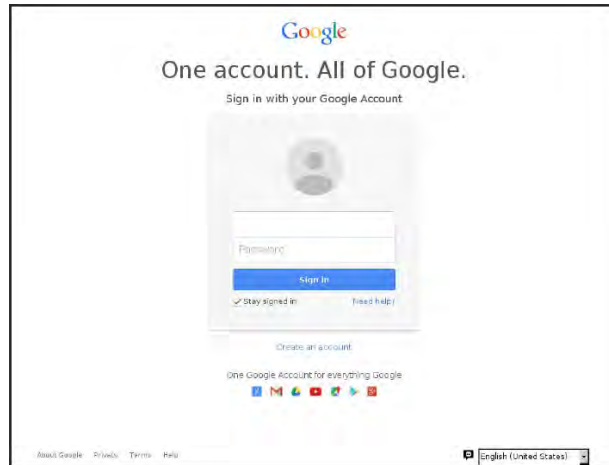


Shortened URL

Case study – Targeted phishing attack



Case study – Targeted phishing attack



Fake Google Website

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Case Study

Russian cyber attacks against Ukraine

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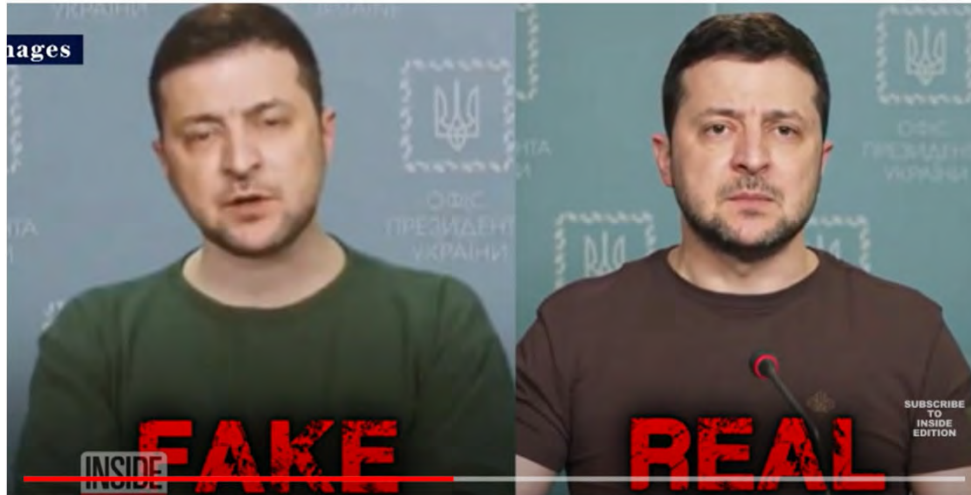
Russia cyber attacks against Ukraine – Targets

- Government websites
- Critical infrastructure
 - ▶ Transportation
 - ▶ Financial Services
 - ▶ Utilities – energy, gas, oil
 - ▶ Communications
 - ▶ Many others
- President Biden warns of U.S. cyber attacks

Russia cyber attacks against Ukraine – Attack types

- Misinformation
 - ▶ Social media
 - ▶ Deep fake videos
- Wiper malware
 - ▶ Erases and destroys data
- DDoS attacks

Deepfake video – Misinformation



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Wiper malware

- Wiper malware used against Ukraine included CaddyWiper, HermeticWiper, and IsaacWiper
- Erases data
- Corrupts hard drive partition by damaging boot partition



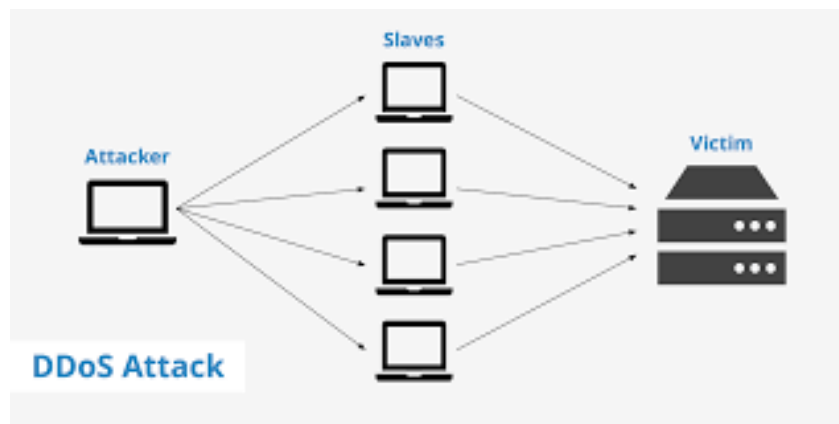
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Distributed Denial of Service (DDoS)

- Traditionally has been used for extortion
 - ▶ Becoming one of the top threats for financial institutions
- Sabotage through disruption
 - ▶ Power plants and other critical infrastructure
- Very difficult to defend against

Distributed Denial of Service (DDoS)



Hactivism

- Unofficial groups supporting Ukraine
 - ▶ “Anonymous” group is most famous
- Objective
 - ▶ Deface/takedown websites
 - ▶ DDoS attacks
 - ▶ Hacking into networks of sensitive or high-profile organization with aim to leak the data or disrupt operations
- Groups are reporting successful attack claims on Twitter and Telegram accounts

Risk Management

Key Controls

The Fundamental Tradeoff

- End-users (Usability)
 - ▶ Want the technology to work so they can get their jobs done.
 - ▶ Transparency – technology should be easy to use.
- Management (Cost/Efficiency)
 - ▶ Technology should increase productivity.
- Security Administration (Security)
 - ▶ Security administration is about restricting access and controls that are counterproductive to usability, cost, and productivity.



Cybersecurity key controls

- Focus on the basics
 - ▶ Patch management, perimeter defense, encryption, backups
 - ▶ Access control management, inventory of hardware/software
 - ▶ Network monitoring, malware protection, network segmentation
- Employee training
 - ▶ Procedures for “Out of Band” verification for electronic funds transfer requests or change in account information

Cybersecurity key controls

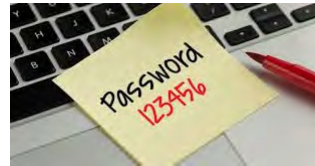
- Vulnerability management program – patch promptly
 - ▶ Operating systems (Microsoft, Linux, MacOS)
 - ▶ Applications and browser plug-ins
 - ▶ Firmware and embedded devices (IoT)
- Employ a data backup and recovery plan for all critical information
 - ▶ Air gap backup data
- Disable Microsoft Office Macros using Group Policy Objects

Shadow IT

- Rogue systems not accounted for
 - ▶ Not officially supported or approved
- Examples
 - ▶ Unauthorized cloud file storage
 - Google drive, Microsoft OneDrive, Dropbox
 - ▶ Unauthorized USB flash drive
 - ▶ Access to personal web-based email on organization's network

Strong authentication – Passwords

- Hackers continue to use stolen and/or weak passwords
 - ▶ Default credentials
 - ▶ Common passwords
 - ▶ Data breaches (Yahoo, LinkedIn)
 - ▶ Malicious software (keyloggers)
 - ▶ Tricking victims to disclose password
- Adding two numbers to the end of passwords does not make them stronger



Strong authentication – Passwords

- Passwords should be minimum length of 14 characters
- Password managers
 - ▶ Generates strong and unique passwords
 - ▶ Auto-fill logins
 - ▶ Provides security score for “at-risk” passwords
 - ▶ Notifies you of any login credentials involved in a data breach
 - ▶ Synch across devices



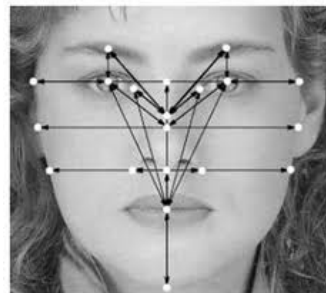
Strong authentication

- Multi-factor authentication
 - ▶ Incorporates two of three
 - What you know
 - What you have
 - Who you are
 - ▶ Implementation
 - All remote access (VPN, OWA, etc.)
 - Administrative accounts
 - All accounts???



Strong authentication – Biometrics

- Biometric authentication
 - ▶ Fingerprint scanning
 - ▶ Voice recognition (yuk!)
 - ▶ Facial pattern recognition
 - ▶ Iris scanning
 - ▶ Contactless palm scanning



Employee training

- Understand safeguards
- Incident response
 - ▶ When and how to respond to an incident
 - ▶ Who to report the incident
- Ongoing training works best



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Validating controls

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Validating your controls

- IT general controls review
- Penetration tests
- Vulnerability assessments
- Cloud security assessments
 - ▶ M365, AWS, Azure
- Social engineering
 - ▶ Email spoofing
 - ▶ Pretext calling
 - ▶ Onsite physical pen testing



IT audit frameworks

- Adds focus, credibility, and consistency to the IT audit process
- Common IT frameworks:
 - ▶ CIS Top 18 critical security controls
 - <https://www.cisecurity.org/controls/cis-controls-list>
 - ▶ NIST 800-53
 - www.nist.gov
 - ▶ COBIT
 - www.isaca.org

Examples of audit areas

- Inventory and control of hardware and software assets
- Data protection
- Account management
- Access control management
- Vulnerability management
- Malware defenses
- Data recovery
- Network infrastructure
- Network monitoring
- Security awareness
- Service provider management
- Email and browser protection
- Incident response
- Penetration testing
- Audit log management

Perimeter security testing

- “Snapshot” assessment (point in time)
- Report should be marked as “Confidential”
- Testing should be independent
- The vendor performing the assessment should have a nondisclosure agreement
- Should determine whether tests should be performed that could damage the system (e.g., system crash, denial of service)
- Reports can be very technical in their details

Vulnerability scanning vs. penetration testing

Vulnerability scan

- More automated
- Comprehensive and not meant to be “stealthy”
- Involves both simple and sophisticated scanning tools
- Results may show “false positives”
- The objective is not to eliminate all vulnerabilities

Penetration test

- Rules of engagement should be defined – can include both technical and non-technical methods
- Goal-oriented, focused
- Typically, time-based
- Attempts to exploit vulnerabilities
- Requires expertise – web, network infrastructure, other
- Involves toolsets and manual techniques

Internal network scanning

- Scans for internal system vulnerabilities
 - ▶ Can show security configuration weaknesses (e.g., default passwords, weak parameter settings)
 - ▶ Identify “unpatched”/unsupported systems and applications
 - ▶ Discover rogue applications
 - ▶ “Credential scans” can provide even more detailed results

Social engineering testing

- Both technical and nontechnical attacks
 - ▶ Trend: People are the targets, not the systems
- Typically performed using:
 - ▶ Electronic mail (e.g., spam, phishing, whaling)
 - ▶ Telephone/Pretext calling
 - ▶ Physical entry
- Preys on human nature
- Invented scenario (the pretext)



Risk management and oversight

- Board involvement!!! Ensure cybersecurity moves from the backroom to the boardroom
 - ▶ Is the Board updated on cybersecurity issues?
 - ▶ Does the Board understand how you are mitigating cyber threats?
 - ▶ Make “cybersecurity” a standing agenda item for IT committee, audit committee, and Board meetings
 - ▶ Involve the Board members in IT committee meetings

Third-party risk management

- Must have a strategy to identify, monitor, and mitigate the risks of third-party relationships (based on complexity of the relationship)
- Due diligence for vendor selection
- Ongoing vendor monitoring program
 - ▶ It is important to ensure vendors have adequate controls for protecting customer information
 - ▶ It is important to understand what a breach at a vendor's operation means to your institution – vendor responsibilities

Cyber incident management and resilience

- Create a positive cybersecurity culture
- Have enhanced incident response plans
 - ▶ Have arrangements with vendors who can work with your institution to implement incident response – a proactive approach, not when an incident has occurred
 - ▶ Work with regional crime taskforces
 - ▶ Ensure plan includes how you will notify customers
- Ensure there is periodic tabletop testing of your incident response program

Cybersecurity insurance

- Fee is increasing mostly due to ransomware attacks (74%???)
 - ▶ Drastic increase in extortion demands
 - ▶ Mandated notifications
- No more blanket coverage
 - ▶ Multi-factor authentication
 - ▶ Security monitoring
 - ▶ Other established safeguards
- Pay attention to exclusionary language



Resources

Cybersecurity resources

- Cybersecurity & Infrastructure Security Agency
 - ▶ Email bulletins
 - <https://www.cisa.gov/uscert/mailing-lists-and-feeds>
 - ▶ Shields Up
 - <https://www.cisa.gov/shields-up>
- 18 CIS Critical Security Controls
 - ▶ <https://www.cisecurity.org/controls/cis-controls-list>
- Ransomware Self-Assessment Tool
 - ▶ <https://www.csbs.org/ransomware-self-assessment-tool>

Audit tools

- Nessus
- DumpSec
- SolarWinds
- Nmap/Zenmap
- Windows Sysinternals
- Spiceworks
- Drlinkcheck.com
- Netwrix Auditor
- Splunk
- Kali Linux



InfraGard

- www.infragard.org
- Partnership between the FBI and members of the private sector
- Provides a vehicle for seamless public-private collaboration with government that expedites the timely exchange of information and promotes mutual learning opportunities relevant to the protection of Critical Infrastructure



Cybersecurity threats and trends

- Threat actors are interested in you – everyone is a target
 - ▶ Small business, large business, individuals...



Questions?

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