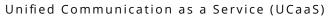
Gig (el

Unify all your voice, data, video & chat into a single, easy-to-use, easy-to-manage platform.



Make Communications Less Taxing with GigTel!

UCaaS consolidates all communication from anywhere, on any device, in real-time. Seamlessly integrate phone, conferencing, chat, MMS, SMS, and video to simplify and streamline your communication organization-wide.

Primary Features

- Complete call control (forward, logs, monitor, transfer, record, etc.)
- Seamless conferencing (video, voice & screenshare)
- Mobile app and softphone
- Call Recording (on demand, specific users / all users)
- Built-in enterprise class contact center
- Ready-to-go software integrations
- Security & fraud detection
- Virtual Receptionist, and much more...



Our Benefits

✓ Competitively priced/predictible monthly fee

ILLINOIS CPA SOCIET

- Significantly reduces expenses as compared to traditional phones systems
- No compromise, all-inclusive packaging
- Extemely intuitive interface eliminates the need for IT resources
- "Work From Anywhere" with advanced Call Routing, Mobile App, and Corporate Presence
- ✓ Ability to scale based on seasonal needs
- ✓ Automatically route calls to any user or queue regardless of location
- ✓ 24/7 unlimited, in-house, US-based support at no additional cost

Why GigTel?

Our technology & telecom roots reach back over 70 years. We consistently help customers save money and leverage enterprise-grade technology.



UCaaS PLATFORM: HIGHLEVEL OVERVIEW OF FEATURES

General

- Multi-Language IVR
- Option for Ring All
- Attendant Console
- Corporate Directory with Presence Indicator
- Multi-Tier Auto-Attendant Multi-Site Management Conferencing Bridge From Single Portal
 - Call Management
 - Directed Call Pickup
 - Group or Site Pickup
 - Call Park / Retrieve
- Leader PIN
 - Schedule & Access Control
 - Save Participants
 - Announce Participants
 - Arrive/Depart Tones

Delayed/Simultaneous Ring

• Conferencing (Owned Bridge)

• Call Routing Management

Auto-Provisioning (Yealink)

• Device to Device Transfer

Paging Handset Paging

Voicemail

- Overhead Paging
- Call Transfer
- Blind or Attended
- Music on Hold (MOH)

Via Email Attachment

Voicemail Transfer

• Voicemail Distribution List

Voicemail Transcription

User

- End-User Portal
- Gravatar Integration
- Call Waiting
- Presence
- Contact Management
- Mid-Call Recording Answering Rules
- Ring Time Out
 - Do Not Disturb (DND)
- Call Forwarding Rules

Phone Number & Device Related

- Phone Number Inventory
 - Timed Enable/Disable
 - Localization
 - Enable Language on DID
 - Configurable Call ID
- Allow/Block Numbers
- Reject Anonymous Call
- Alternate Numbers
- Direct Inward Dialing
- Call Routing Manager

Unified Communications

Security & Administration

- WebRTC
 - Video Conference
 - Chat and Group Chat
 - SMS, and MMS

User Permissions

Authorization Codes

Email reCAPTCHA

(v2, Invisible)

Forced Password Reset

Password Set/Reset via

eFax

- VolP
 - Three-Way Calling
- Desk Phone
- Softphone
- Mobile App

Built-in CCaaS

SRTP Audio Encryption

HIPAA Compliance

Masquerade

Alarms

- HD Video Conferencing
- Screen / File Share
- Scheduling
- Recording
- Active Speaker
- Dictionary Attack Prevention (S.A.F.E)
- Transport Layer Security (TLS)
- Multi-Site Management
- Multi-Site Management
 Native Integrations (250+ CRM, Microsoft Outlook, and Teams)

- Shared Line Appearance
- Star Codes
- Bulk Edit Via Portal
- Day/Night Monitored BLF
- Video Telephony

Mobile App

- Contact Management
- Call Routing
- Video Conferencing
- SMS, MMS, and Chat
- User Portal Management
- STIR/SHAKEN Support
- CNAM (Caller ID w/Name)
- E-911
- QOS Monitoring
- Call Recording/Archiving
- Multi-Factor Authentication

ILLINOIS CPA SOCIETY.

Special Offer for Members of Illinois CPA Society: For a limited time, new customers receive 10% off of our already low prices. Offer applies to monthly recurring costs and orders must be placed by September 30, 2022.

To schedule a demo, call (844) 782-1387 or email sales@gigtel.com.



Your business. Always connected.

We provide the highest quality solutions and a tenacious commitment to our customers.

gigtel.com

- Inventory Mass Resync

• Device Management

Group Chat